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| CHenal-Christine Roberts mSN, RN  405 Gregory Street  San Jose, CA 95126  (408) 406-1180  ccnr18@gmail.com |
| **Objective:** Looking to expand my knowledge, skills, and attitudes in providing excellent patient and family centered care for all within the federal government system, state side and globally. My goals are to foster a work environment that utilizes teamwork and collaboration, promotes evidence-based practice, engages staff in quality improvement, safety, and innovation using informatics in nursing. My specialty area of focus is with brain injured Veteran and active-duty service members. |

# Education

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| anticipated graduation dec 2025Doctor of nursing practice – Veterans and military health care, University of colorado anschutz medical campusgraduated Dec 2023MASTER OF SCIENCE in nursing – Veterans and military health care, University of colorado anschutz medical campusgraduated Dec 2009Bachelor of science in nursing, San Jose State University, CA |
| Graduated May 2006Associate of science of biological sciences, West valley college, CA |

# PRofessional Experience

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| MAy 2015- CurrentPolytrauma Rehabilitation Programs, Assistant Nurse Manager/ clinical cAre Coordinator, VA Palo Alto  * Managed and supervised Registered Nurses, Licensed Vocational Nurses and Nursing Assistants to ensure exceptional patient care * Provided direct care to Polytrauma Rehabilitation * Responsible for coordinating patient schedules and medical needs for all Polytrauma Rehabilitation and Intensive Evaluation Treatment Program (IETP) patients * Experience which includes **overseeing nursing personnel, conducting assessments of worksites for occupational hazards, and providing occupational health guidance to healthcare staff**. * Provided nursing input during interdisciplinary team meetings to revise patient’s plan of care and prepare for discharge * Complete medication reconciliation and education during unit admission and preparing for discharge * Created, implemented and continue to manage the Intensive Evaluation Treatment Program (IETP), a 3 week specialized program for treating Special Forces and Special Operations Service Members from around the world. * Plans, coordinate, manage, monitor and evaluate the appropriate level of care by reviewing referrals, health care plans and historical care provided to the Polytrauma Rehab and IETP patients.  Nov 2017– April 2018; Nov 2019 – July 2020; Oct 2021- mar 2023Acting POlytrauma Nurse Manager, VA Palo Alto  * Manage complex patient care environment that includes budgeting, supplies, and equipment * Supervises and directs appropriate utilization of resources using the healthcare’s designated staffing methodology to ensure adequate staffing to meet patient care needs * Conducts daily environmental rounds to ensure compliance for TJC and CARF standards * Collaborates with Polytrauma of System Care stakeholders and interdisciplinary teams to continuously improve the work environment and patient care quality * Coaches and mentors nursing staff to promote a culture of rehab nursing excellence * Fosters teamwork and collaboration focusing on patient and family-centered care * Utilizes the ICARE model adheres to the Code of Conduct to problem solve and manage patient and employee situations * Works closely with the rehab leadership team to ensure staff development and competency * Knowledgeable about VAPAHCS and unit specific policies and procedures and implements philosophy and standards of care on the unit |
| Feb 2012- may 2015staff nurse, Polytrauma traumatic brain injury unit, VA Palo Alto  * Provided direct on the PCR/CRC rehab unit * Served in the charge nurse and preceptor role, including collaboration with the interdisciplinary team to meet patient care needs * Served in the leadership role of the Unit Based Council Chair for 2 years and implemented unit project improvements (fall prevention project collaboration with orthopedics) * Assisted with the initiation, development, and implementation of new unit policies |

# Skills/Daily responsibilities

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| * Subject matter expert on working with Polytrauma rehab patient and IETP populations * Possess acute care assessment nursing skills; performing physical and psychosocial assessments; verifying provider's orders and providing and documenting patient education * Strong adaptability to changing environments, critical thinking & problem-solving skills * Strong customer service, team building, and leadership skills | * Proficient computer skills including Microsoft Word, Excel, PowerPoint, and Outlook * Retrieves, triages and assists follow-through of telephone messages with the appropriate provider * Evaluates work performance of subordinates, gives advice, counsels, and gives instructions to employees on both work and administrative matters. * Provides guidance to nursing personnel to maintain licensing and competency requirements. |

# Licenses

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| * CA RN License #775317   References available upon request |  |